

S E R V I C E N O T E

SUPERSEDES: NONE

E3631A DC Power Supply

Serial Numbers: See Below:

Duplicate Service Notes:

- E3632A-01: KR75302166/KR75304527
- E3633A-01: KR82600069/KR91100247
- E3634A-01: KR84900051/KR84900080
- E3631A-07: KR83013698/KR90917755

GPIB cable retaining screws will not tighten by hand

To Be Performed By: Agilent-qualified Personnel or Customer

Recommended Test Equipment: None

Parts Required:

| P/N | Description | Quantity |
|-------------|----------------|----------|
| 1252-2245 | Screw Lock Kit | 2 |
| or | | |
| E3632-69020 | Upgrade kit | 1 |

Continued

DATE: June 1999

ADMINISTRATIVE INFORMATION

| | | | |
|---------------------------------|--|-------------------------------------|---|
| SERVICE NOTE CLASSIFICATION: | | | |
| MODIFICATION RECOMMENDED | | | |
| ACTION CATEGORY: | <input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME | STANDARDS: | LABOR 0.5 Hours |
| LOCATION CATEGORY: | <input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER | SERVICE INVENTORY: | <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| | | USED PARTS: | <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | AGILENT RESPONSIBLE UNTIL: May 2002 | |
| AUTHOR: YCP | ENTITY: Y300 | ADDITIONAL INFORMATION: | |



Note: The upgrade kit includes the two screw locks. This kit is customer installable and must be requested directly from the factory. It will be sent directly to the customer. The kit (E3632-69020) may be requested by sending a FAX message or an e-mail message to:

FAX Phone Number (Korea): (822) 818-3099

E-mail Address: support_kio@agilent.com

Including the following information in your message:

- Request for kit P/N: E3632-69020
- Serial number of the product being modified
- Ship-to address (need a street address for package delivery)
- Name of person to receive the part

Situation:

Some of the screws that retain the GPIB cable can't be tightened by hand on to the GPIB connector of the power supplies listed above. There are defective threads in the screw locks used on the GPIB connector of the products with this problem.

Solution / Action:

Replace defective screw locks mounted on instrument GPIB connector with new ones.